

Table 63 Updated Concept Mapping December 25th

Updated Concept Mapping			
	Anthropomorphic Connection / Kinship	Social Comfort/Trust	Safety
1.	<p>Mind attribution / Mental state attribution: Attributing human-like mental capacities such as thinking, feeling, perceiving, and desiring to non-human entities.</p> <p>Ratajczyk (2024): Explores social perceptions of dominance vs. submissiveness across the human-robot spectrum, assessing how human traits are mapped onto machines</p>	<p>Social acceptance / User acceptance: The willingness of individuals to use and interact with robots in social contexts.</p> <p>Maj et al. (2024): Studies how children perceive and respond to assertive behavior in robots, focusing on the social dynamics of the interaction</p>	<p>Perceived security: The user's sense of safety and reduced vulnerability when interacting with an agent.</p> <p>Winkle et al. (2023): Proposes a Feminist HRI framework to disentangle power structures, ensuring interactions are ethical and do not propagate harmful social hierarchies.</p>
2.	<p>Empathy: The human tendency to feel with the robot and put themselves in the robot's "shoes," often triggered by anthropomorphic design.</p> <p>Nomura et al. (2006) / Pochwatko et al. (2015): The Negative Attitude Toward Robots Scale (NARS) measures the psychological resistance or friction people feel when robots mimic human characteristics too closely</p>	<p>Perceived sociability: The extent to which a robot is seen as social, friendly, or a potential companion.</p> <p>Pochwatko et al. (2024): Examines how societal representations of robots determine human trust and their ultimate willingness to cooperate in organizational tasks.</p>	<p>Ethical implications / Moral value: Considerations of ethical design and whether a robot is perceived as a moral agent deserving of care or rights.</p> <p>Balle (2022): Explores the moral status of robots and empathic responses, discussing the ethical safety of creating "moral" agents</p> <p>Bandura et al. (1996) / Gini et al. (2014): While originating in psychology, these works on moral disengagement are critical for understanding how</p>

Updated Concept Mapping

	Anthropomorphic Connection / Kinship	Social Comfort/Trust	Safety
3.	<p>Attachment theory: Developing emotional bonds and connections with AI systems or social robots, similar to human-human attachments.</p> <p>Bjornsdottir et al. (2024): Investigates how stereotypic facial features drive perceptions of social class, a core component of human-to-non-human trait projection</p>	<p>Interpersonal warmth: A quality attributed to robots that makes them seem more human-like and thus more accepted by users.</p> <p>Koch et al. (2025): Investigates consumer responses to dominance patterns (assertive vs. submissive) in voice-based service encounters and how these affect user comfort and trust</p>	<p>Risk-regulation model: The framework used to understand how people manage perceived risks in social connections to feel secure and protected.</p> <p>Ostrowski et al. (2022): Addresses ethics, equity, and justice, examining how robotic systems can be designed to avoid systemic biases and ensure user safety</p>
	<p>Social presence: The feeling that an artificial agent is a social entity and that the interaction is a social one.</p>	<p>Social integration / Belonging: The feeling of being part of a social connection that meets psychological and interpersonal needs.</p>	<p>Vulnerability: The inverse of safety; an intention to accept vulnerability is a core component of trust.</p>
	<p>Dennler et al. (2025): Focuses on how design modalities like voice and clothing directly establish a robot's perceived gender identity and social role.</p>		
	<p>Psychological kinship / Fictive kinship: The "familial" or kin-like treatment of unrelated others or</p>	<p>Reliable functioning / Competence: A robot's ability to perform tasks consistently and effectively, which builds</p>	<p>Appropriate trust / Over reliance: Ensuring a balanced level of trust in a system to avoid</p>

Updated Concept Mapping

Anthropomorphic Connection / Kinship	Social Comfort/Trust	Safety
non-human entities based on perceived similarity or affinity.	trust and confidence in its capabilities.	both disuse (too little trust) and misuse (too much trust, which can compromise safety)
Humanization: A process related to but distinct from anthropomorphism, involving attributing human qualities or form to other entities.		Zhu et al. (2024): Introduces Ro bots for Social Justice (R4SJ) , which focuses on equity and the protection of marginalized groups within the HRI space
Willingness to cooperate: The extent to which humans are inclined to work with a robot, a consequence of trust and positive interaction		Broadbent et al. (2009): Looks at the preferences of retirement home staff and residents for healthcare robots, focusing on the acceptance and comfort level of vulnerable populations