

Table 37 Servant Leadership (Greenleaf, 1970); 7 Pillars (Sipe and Frick 2009 as cited in Crippen, 2014)

Servant Leadership			
Principles	7 Pillars (Sipe and Frick 2009)	How to become a servant leader	examples
1. Listening			
2. Empathy	Putting the needs of other people first		
3. Healing			
4. Self-awareness	Display a moral authority including responsibility and creating a culture of accountability	Ask for feedback	
5. Persuasion	Being skilled communicators	Encourage collaboration and employee engagement	encouraging collaboration
6. Conceptualization	Are system thinkers		
7. Foresight	Have foresight to take decisive action	Lead by example	Leading by example
8. Stewardship	Person of character	Care for your team members personally	Caring for your team personally
9. Commitment to growth		Help your team grow and develop	
10. Building community	Compassionate collaborators who build teams and community	Show people why their job is important	

