

The Computer Help Desk presents

JEOPARDY
YORKPORE J



DOUBLE TROUBLE

SPINNNN THE CHD PRIZE WHEEL!





CHD WORKSHOP

- What is CALL?
- What is WICKET?
- Questions.....



THINGS JUST GOT OUT OF HAND

DOUBLE TROUBLE



So if *everyone* is ready

or

***NOT* ...**

Don't be ...

ANTsy about

Getting one wrong!

You are all ...

Brilliant!

Double Trouble

☐ Playlist ☐

● ANIME ●

● lotR Avengers Pokemon ●

J
E
O
P
A
R
D
Y

Y
D
R
A
P
O
E
J



Ground Control to Major Tom

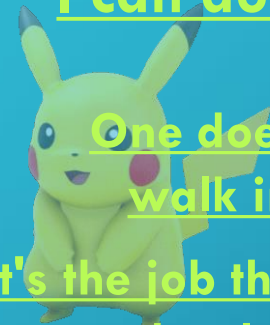
It's over 9000

I can do this all day



In burning red
Burning, it was red

WAKU WAKU



One does not simply
walk into Mordor



Ooga-Chaka, Ooga-Ooga
Ooga-Chaka

We do have a lot
in common

It's the job that's never started
as takes longest to finish



I get by with a little
help from my friends

You won't listen to my
problem? No thanks. I'm good

Sir, I'm going to have to ask
you to exit the donut



Baby calm down

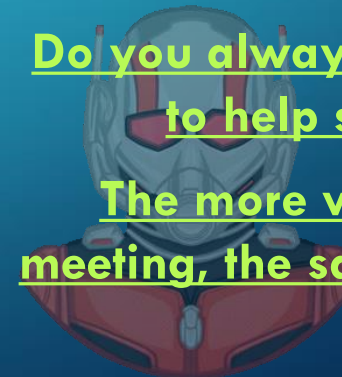
You don't want to do this!
I'm adorable! Pika, pika!

Do you always need a reason
to help somebody



You're always here
to help me out,
that's just what you do, man

If we all keep smiling, the sprites
may gradually go away and
leave this place alone



The more wonderful the
meeting, the sadder the parting



MACavity, MACavity, there's
no one like MACavity

Now you know you can not make
the gadgets do all the work. You
yourself have to make effort

Trust yourself,
trust your power



PLAYLIST



FIRST EVER *DOUBLE*

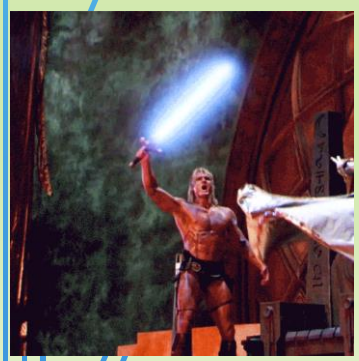
True/False & Multiple Choice Question!



**Mr. Bean has a
Masters in
Electrical
Engineering**



True/True
True/False
False/False
False/True



**He-Man of the
Universe has a
Masters in Chemical
Engineering**



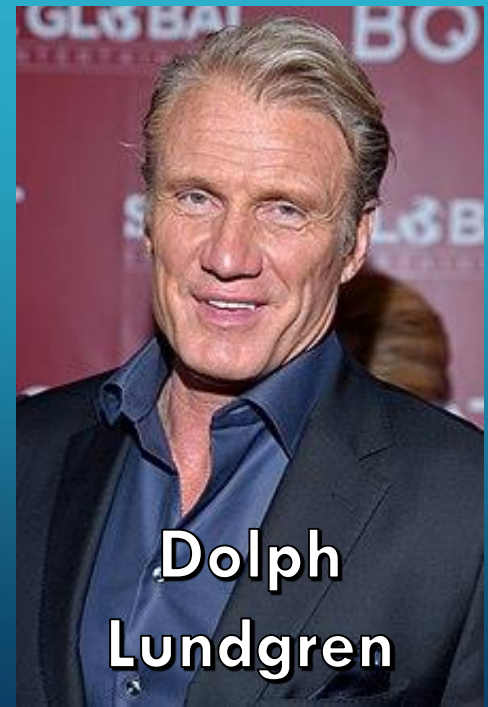
PLAYLIST



TRUE and ... TRUE



Rowan
Atkinson
Electrical



Dolph
Lundgren
Chemical



Chris
Hadfield
Aviation/Mechanical

True/True
True/False
False/False
False/True

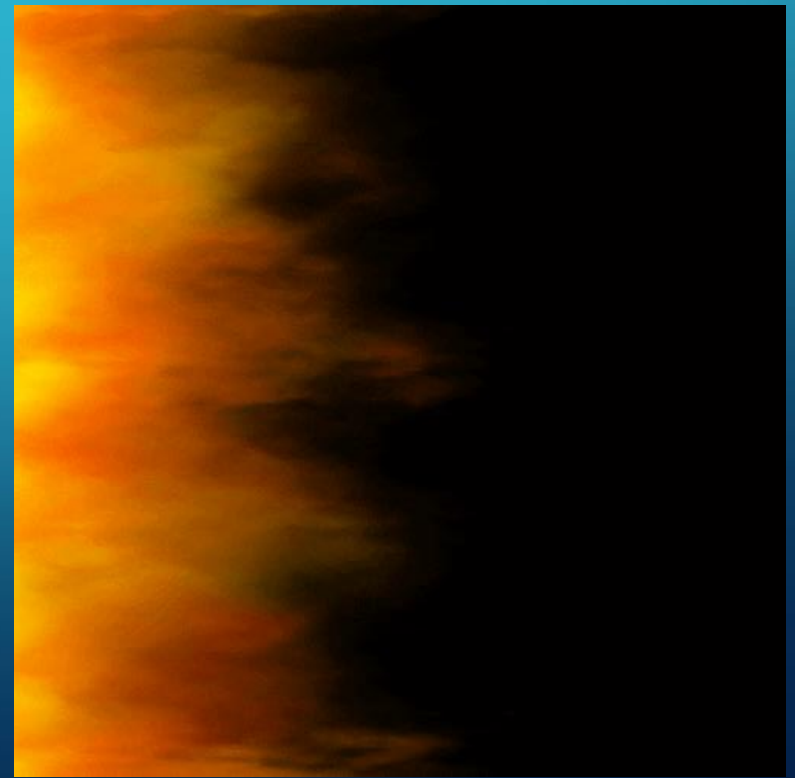
Back to Categories

PLAYLIST



There are only 6 types of file attachments blocked by Edge server or Exchange online

- cab
- url
- exe
- gadget
- mad
- wmd



**TRUE
or
FALSE**

PLAYLIST

FALSE! There are ...
... oh so many !!!!!

File extensions blocked at edge mail servers

asp, cab, cer, cla, class, der, gadget, its, jar, js, ksh, mad, maf, mag, mam, mar, maq, mar, mad, mau, mav, maw, mda, , mdb, mde, mdt, mdw, mdz, msh, msh1, msx1xml, msh2, msh2xml, mshxml, ocx, one, ops, plg, potm, ppam, ppsm, ppsm, prf, prg1, ps1, ps1xml, ps2, ps2xml, pst, scf, tmp, url

(Verified Feb. 2018 in H178923)

File extensions blocked in Exchange Online

ace, ani, app, docm, exe, jar, reg, scr, vbe, vbs, ade, adp, asp, bas, bat, cer, chm, cmd, com, cpl, crt, csh, der, dll, dos, fxp, gadget, hlp, Hta, Inf, Ins, lsp, Its, js, Jse, Ksh, Lnk, mad, maf, mag, mam, maq, mar, mas, mat, mau, mav, maw, mda, mdb, mde, mdt, mdw, mdz, msc, msh, msh1, msh1xml, msh2, msh2xml, mshxml, msi, msp, mst, obj, one, ops, os2, pcd, pif, plg, prf, prg, ps1, ps1xml, ps2, ps2xml, psc1, psc2, pst, rar, scf, sct, shb, shs, tmp, url, vb, vsmacros, vsw, vxd, w16, ws, wsc, wsf, wsh, xnk, ini, jse, lib, sh, sys, wmd, wms, cab, cla, class, iso, msx1xml, ocx, potm, ppam, prg1



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PLAYLIST

These all have one thing in common

Blackboard

BlueJeans

CourseSpaces

DeployStudio

Kaltura

Lab Stats

UVic mobile app

WICKET

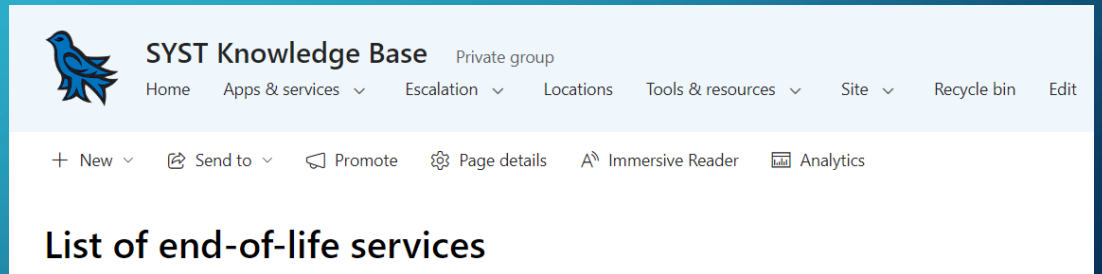


What is ...

PLAYLIST

END OF LIFE?

Blackboard	Brightspace, Zoom, Teams
BlueJeans	Zoom, Teams
CourseSpaces	Brightspace
Kaltura	Echo360
LabStats	Sassafras AllSight
UVic Mobile App	None
WebReg	Online Tools
WICKET	None! WHEW!



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PLAYLIST

THE BEATLES!
THE GROAT!



**Approved UVIC 2-Step authentication
now recognizes ... biometric dance moves**



Twist



Thriller



Tiger

TRUE OR FALSE!

PLAYLIST

FALSE!

But would be so
much fun if **TRUE!!!**



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PLAYLIST


FILL IN THE BLANKS!!!




All pages,
alphabetical




Emergency
escalations



How to use this
site



Classroom (AV)
tech



Provision an
Adobe license

These icons can
ONLY be found at

Calm Down



Rema & Selena Gomez



What is _____

PLAYLIST

What is our NEW WIKI Knowledge Base?

SYST Knowledge Base Private group Not following
7 members

Home Apps & services Escalation Locations Tools & resources Site Recycle bin Edit

+ New Page details Analytics Published 5/8/2023 Edit

- All pages alphabetical
- Emergency escalations
- How to use this site
- Classroom (AV) tech
- Provision an Adobe...

Trending how-to pages (CHD) See all

Title	Modified
Enable (unlock) a disabled account	Apr 24, 2023
Create a new team or SharePoint site	May 10, 2023
Reset a passphrase	May 10, 2023

Reference

- Old CHD Wiki (Connect)
- Apps & services
- App catalogue (Connect)
- UVic online directory (web)

Other trending pages (CHD) See all



Back to Categories

PLAYLIST



What is the difference Between **CAL** and **CALL**?



UNIVERSITY
OF VICTORIA



Sign in



Accessible Learning

Support for students with disabilities

The Centre for Accessible Learning (CAL) works with faculty and students to promote educational accessibility for students with disabilities and chronic health conditions.

We support students in achieving their academic goals by:

- reducing educational barriers through accessibility and programming
- providing resources for instructors to create an inclusive and accessible learning environment

**CALL video at
YouTube!**

Remember .. Click, Like & Subscribe!

CAL

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CALL

PLAYLIST

ANAGRAMS!!!!!!

am bashes jockeys of ram
 ark echo embassy majors
 hearsay jokers mac mobs

hem major rockabye sass
 hob jacks rosemary seam
 jamboree mayors shacks

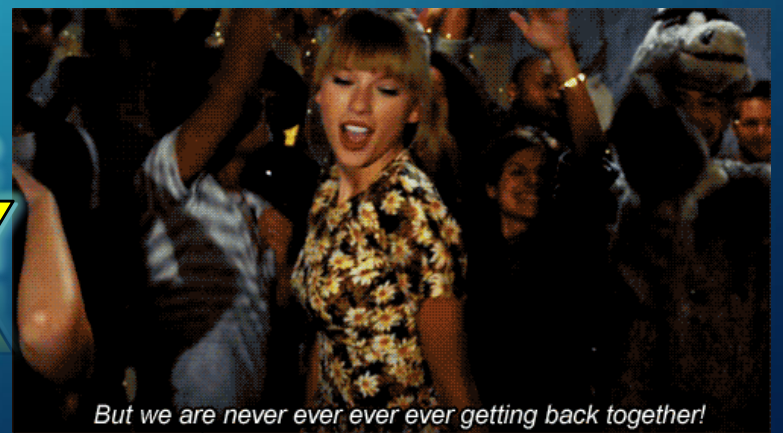
Taylor Swift



in ... CATS

Good grief!
 More
 Jeopardy
 anagrams
SOMEBODY
STOP
HIM!!!
 HIWiii

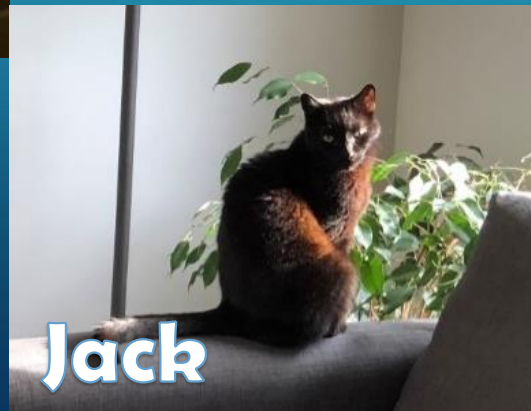
What are
 anagrams for ...



But we are never ever ever ever getting back together!

PLAYLIST

What are anagrams for all the CHD cats in **ALPHABETICAL ORDER?**

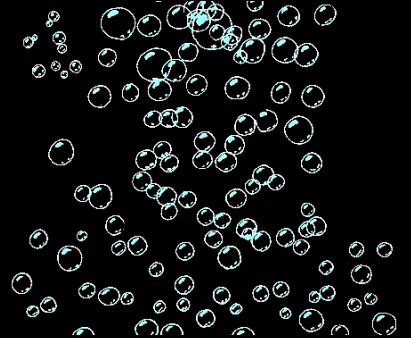


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NEW!!!!

HIERO-GIF-ICS

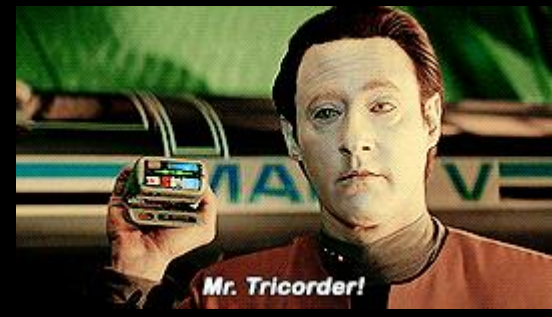
NEW!!!!



+



+



= ?

What are ...

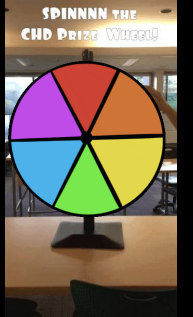
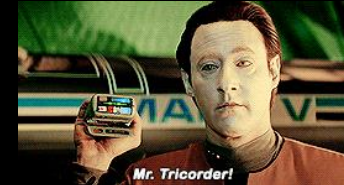
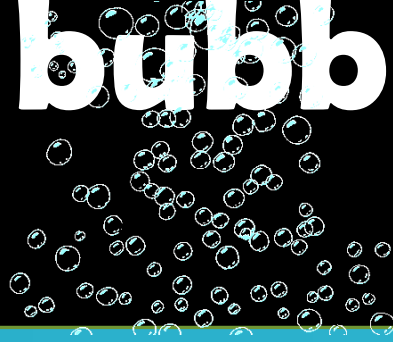


Dragon Ball Z



Goku Transformation

What are bubble sheet scans?



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“This is Prince Wakanda from Wakandaville. You are a long lost heir to the throne of Avengerland. Please reply soon, your Highness!”



Spy x Family

What is a ...





Phish Bowl

Phishing emails spotted at UVic

What is a *(really bad!)* Phishing email?



Your Identity is your most valuable possession

PROTECT IT!

[home](#) » [status update](#) » [features](#)

University Systems status update

Phishing

Phishing is a common online scam designed to trick you into revealing sensitive personal information (e.g. passwords, credit card numbers, your SIN) that is then used for fraud or identity theft. Phishing typically takes the form of an email message that appears to come from a trusted organization (e.g. your bank, the university), but is actually from the identity thieves. It is intentionally difficult to tell the difference between a legitimate message and a phishing message.

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MORE ANAGRAMS!!!

acknowledgers

buy

oak

hierarchy

opium



**Pokemon the Movie
Meowth**

What is an anagram
for ...



**Boltund &
Yamper**

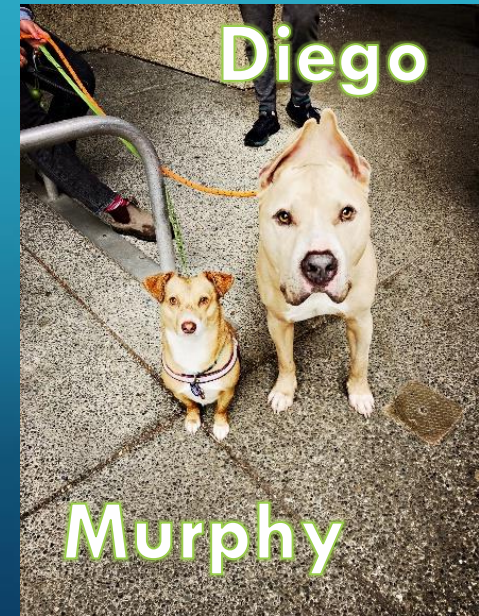


Cat Stevens



What is an anagram for all the **DOGS** at CHD!

Cat Stevens
I Love My Dog



Diego

Murphy



Chewy



Kali

Kona



Bruce

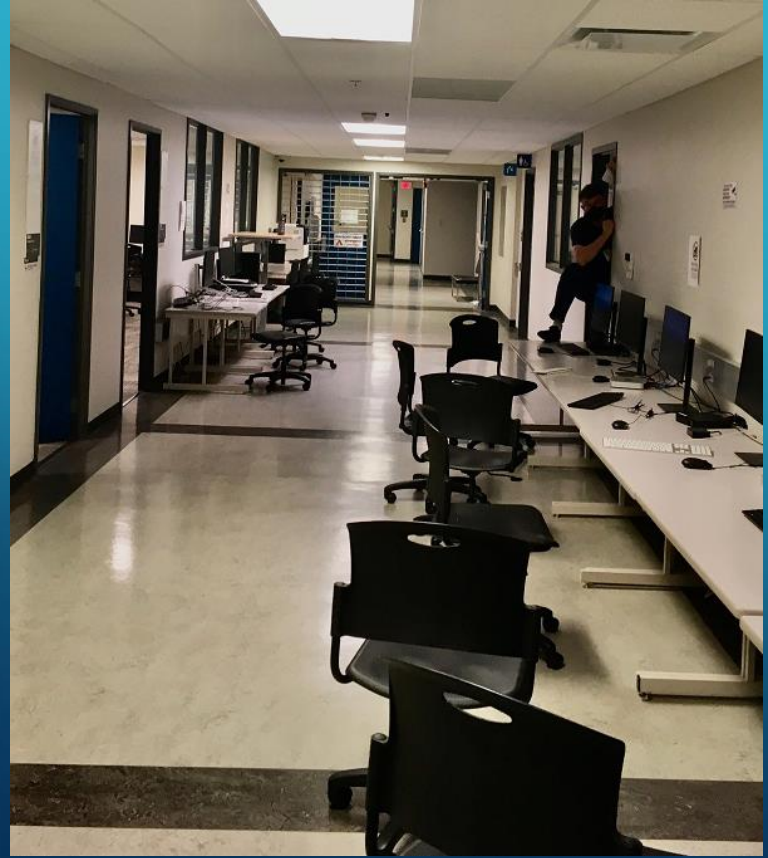


Sora

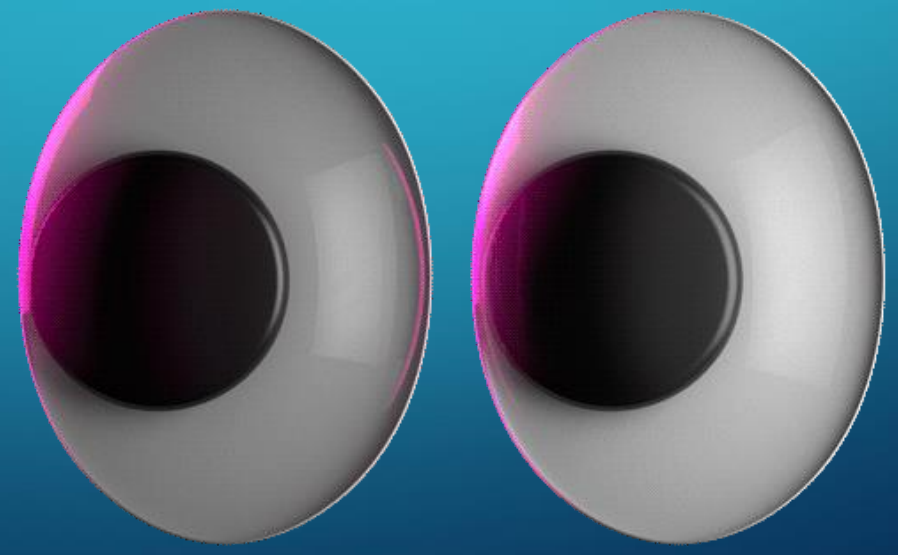
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Spot the CLE-LF ? Differences ?

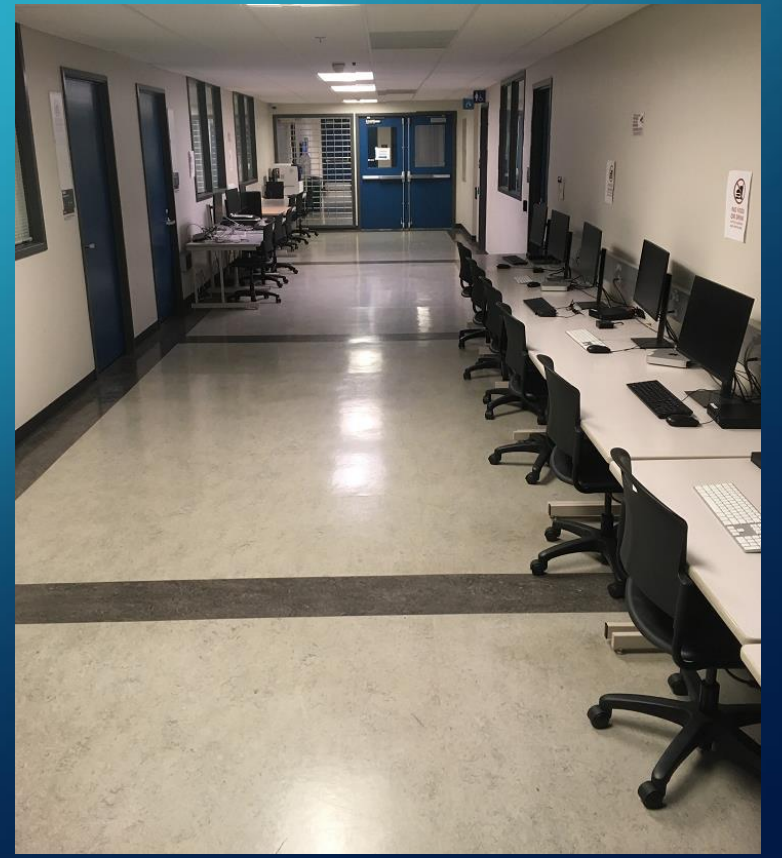


What does CLE-LF need...



BEFORE

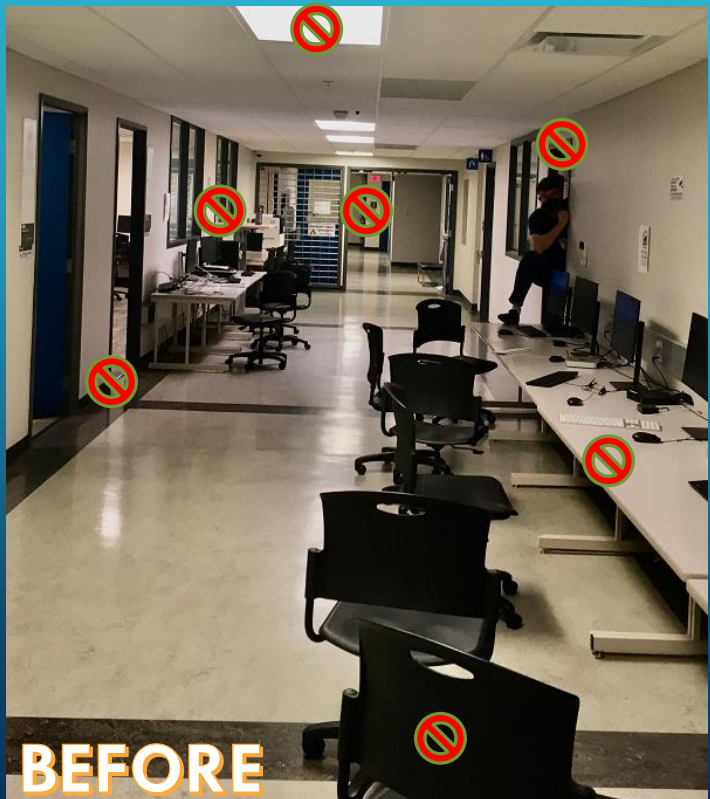
AFTER



What does CLE-LF need at closing?



- CLE LF Hallway
- Classroom doors
- Fire doors
- Lights on
- Desk too high
- Keyboards & Mice
- Chairs messy
- Kitchen Intruder



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Personal info

Policy Agreement

Verification options

Verification

Reset your
passphrase

Success!

Detective Pikachu

What sequence
describes ...

You don't want to do this!

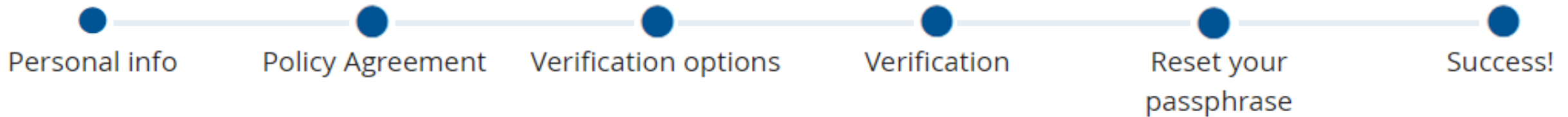



I'm adorable!

Kabutops



What sequence describes *Self-serve Netlink account recovery* ?



 SYST Knowledge Base Private group

Home Apps & services Escalation Locations Tools & resources Site

+ New Send to Promote Page details Immersive Reader Analytics

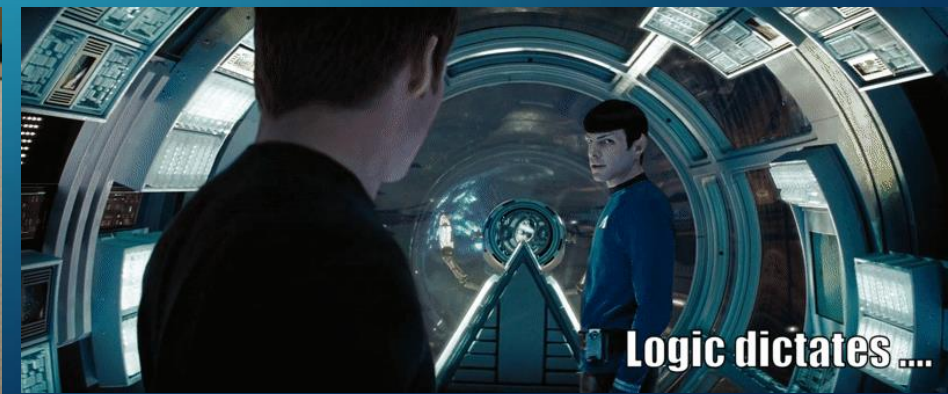
HOW TO

Reset a passphrase

Heather Gray

Most students and employees can use [self-serve NetLink account recovery](#) to reset their passphrase on their own, but they'll need our help if they:

- don't have a verified alternate email set in Online tools
- can't access their preferred email address, or
- want to reset a secondary or departmental NetLink ID



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ANIME

FILL IN THE BLANKS!!!

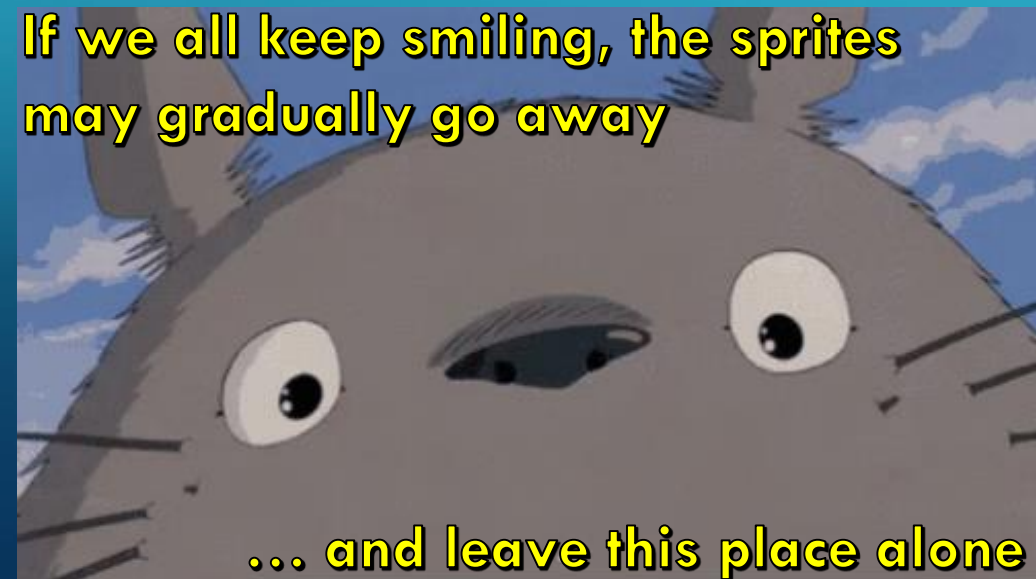
WITH EITHER

OR

C P _ _ I _

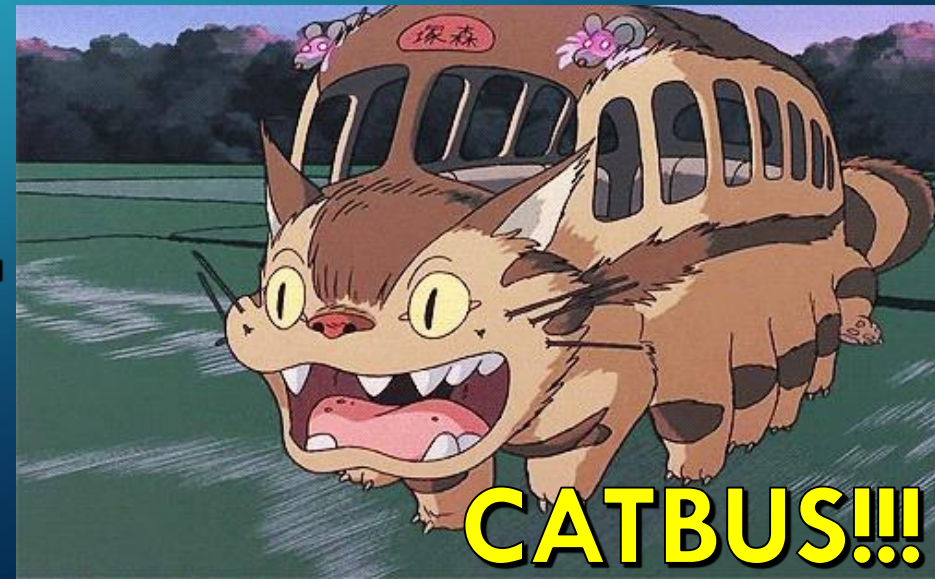
How can we verify

If we all keep smiling, the sprites
may gradually go away



... and leave this place alone

My Neighbor Totoro




CATBUS!!!



HOW CAN WE VERIFY THE IDENTITY OF A CLIENT?

HOW TO

Verify a client's identity (CBV & photo ID)

 Heather Gray

There are 2 ways we can verify the identity of a client—with confidence-based verification (CBV) or with photo ID. We can use the [Generate \(passphrase\) reset token](#) form in IdentityIQ (IIQ) to help with both processes.

In this page:

[Verify a client's identity with confidence-based verification \(CBV\)](#)

[Verify a client's identity with photo ID](#)

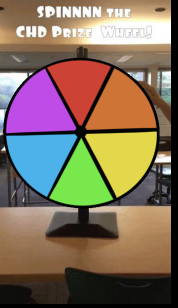
WITH EITHER CBV

CONFIDENCE-BASED VERIFICATION

OR

PHOTO ID

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Reserve in our computing facilities when the library is busy!



Doraemon

Where are all the study places I can ...

” *“Now you know you can not make the gadgets do all the work. You yourself also have to make effort.” – Doraemon*



Where are all the study places I can book in the computer labs?



BEC Room 188



Features:

- Conference room
- Maximum 2 hour booking
- Seating for 10
- 40" wall display and computer
- Whiteboard

BEC Room 190



Features:

- Virtual reality room
- 30 minute guided VR tour
- Allows students and instructors to use cutting-edge virtual reality technology in their studies
- Partnered with UVic Virtual, Geography, Greek & Roman Studies, faculties of Education and Fine Arts, and UVic Libraries to offer content and application.

BEC Room 174



Features:

- Conference room
- Maximum 2 hour booking
- Seating for 8
- 40" wall display and computer
- Whiteboard

BEC Room 176



Features:

- Conference room
- Maximum 2 hour booking
- Seating for 8
- 40" wall display and computer
- Whiteboard



And Studio H Too!

[Back to Categories](#)

lotR

Avengers

Pokemon

You need to check this before, during and sometimes even after your shift



What is the CHD



lotR

Avengers

Pokemon



What is the CHD Schedule?

Daily View All Units On Shift All Consultants Monday May. 01, 2023 05/01/2023 Go

	Arianna	Bryan	Cooper	Cord	David	Eiden	Ethan	Isha	Jordan	Kiana	Kumudu	Larissa	Marina	Mika	Sarah	Shaban	Tom	Troy	Zuhaib		
8:00			CHD		CLE		CHD		CHD							TSC		CHD		4	
8:30					8:00 - 10:00		8:00 - 10:00											HSD		6	
9:00									CHD	Project		Project								8	
9:30																				8	
10:00			8:00 - 12:30						8:30 - 12:00	9:00 - 12:30		9:00 - 12:30	10:30 - 11:30	CLE		8:30 - 13:30		8:30 - 11:30		7	
10:30																				9	
11:00																				9	
11:30		BEC				CLE		CHD					CALL	11:30 - 12:30				11:30 - 12:30	10:30 - 13:30	12	
12:00		11:30 - 13:00		CHD		11:30 - 14:00	CHD	11:30 - 14:00	HSD											12	
12:30				12:00 - 14:00																9	
13:00		CHD	CHD			12:30 - 14:30		12:30 - 14:30	12:30 - 14:30	Project		Project	11:30 - 15:00	BEC				CALL		14	
13:30											13:30 - 14:30								13:00 - 15:00		13
14:00		13:00 - 13:00	13:00 - 13:00				CLE													TSC	12
14:30		15:30	15:30						CHD	13:00 - 16:30	HSD	13:00 - 16:30		13:00 - 17:00						14:00 - 16:00	11
15:00								14:00 - 16:30	14:30 - 16:00		14:30 - 16:30							CALL		10	
15:30													15:30 - 16:30							16:00 - 18:00	9
16:00																					8
16:30																					5
17:00				BEC							CHD		CLE					15:00 - 18:30		16:00 - 18:00	5
17:30	CLE			17:00 - 18:30							16:30 - 18:00		16:30 - 18:00								6
18:00																					3
18:30																					1
19:00																					3
19:30	17:30 - 22:30																CLE		CLE		3
20:00																					3
20:30																					3
21:00																					3
21:30																					2
22:00																					2
22:30																					0
23:00																					0
Working	5.0	4.0	7.0	3.5	2.0	2.5	4.0	5.0	7.0	7.0	4.5	7.0	7.0	6.5	3.5	0.0	6.0	6.5	2.0		
Satellite	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.0	0.0	0.0	5.0		
Total	5.0	4.0	7.0	3.5	2.0	2.5	4.0	5.0	7.0	7.0	4.5	7.0	7.0	6.5	3.5	5.0	6.0	6.5	7.0		



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lotR

Avengers

Pokemon

You will need **CAN** when
unable to access worm receptacles

TRUE OR FALSE



One does not simply walk into Mordor.



Well...actually...

You...**CAN!**

lotR

Avengers

Pokemon



TRUE!!!!



Conditions

Actions

Needs



Unless ...
you are
The Doctor !

[Back to Categories](#)

lotR

Avengers

Pokemon

ALL CHD QUESTION !!!!

Star Trek: Strange New Worlds is STILL THE Greatest Star Trek Series OF ALL TIME!



Sam Gamgee
Lord of the Rings

I would like Jeopardy to start

SPINNNN THE CHD PRIZE WHEEL!

NOW!!!

TRUE
or
FALSE
(prizes!)

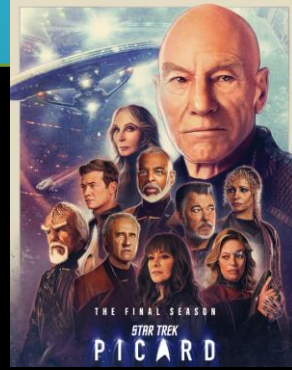
(b11562:)
FALSE
OR
TRUE

lotR

Avengers

Pokemon

TRUE and ALWAYS TRUE!



I would like the ship to go



STAR TREK: STRANGE NEW WORLDS

Paramount+

NOW!!!



SERIES 2
TEASER TRAILER

June 15th

2:01

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lotR

Avengers

Pokemon

MULTIPLE CHOICE !

What is the official Anime of CHD?



Iron Man 2

- a) Detective Pokemon
- b) **Spy x Family**
- c) **One Punch Man**
- d) **Demon Slayer**
- e) My Neighbor Totoro
- f) **Suzume**
- g) **ALL of the above**

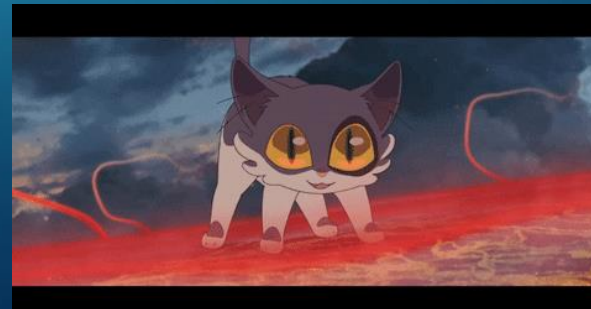
ST?

SW?

DW?

g) ALL ARE GREG'S FAVOURITES!

- a) Detective Pokemon
- b) **Spy x Family**
- c) **One Punch Man**
- d) **Demon Slayer**
- e) My Neighbor Totoro
- f) **Suzume**
- g) **Greg's Favourites of course!**



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lotR

Avengers

Pokemon

MULTIPLE CHOICE !

The Computer Help Desk provides support for these services & extended assistance:



Ash Ketchum

- a) **System Rebuilds (\$75/hour)**
- b) **Rebuild Virus Infected System (\$75/hour)**
- c) **Convert USB mouse to Wireless (\$75/day)**
- d) **Recover lost data (\$75/hour)**
- e) **General Troubleshooting (\$75/hour)**
- f) **Major Troubleshooting (Priceless)**
- g) **All of the above**
- h) **All of the above except c) and f)**

h) All of the above except ~~e~~ & ~~f~~

Computer Help Desk

“ The Service Centre is your single point of contact for University Systems. Contact us to report any problems with, request help for, or ask for additional information regarding any service offered by University Systems.

Marcus Greenshields - Associate Director, Service Management



a) System Rebuilds (\$75/hour)

b) Rebuild Virus Infected System (\$75/hour)

~~c) Convert USB mouse to Wireless (\$75/day)~~

d) Recover lost data (\$75/hour)

e) General Troubleshooting (\$75/hour)

~~f) Major Troubleshooting (Priceless)~~

g) All of the above

h) All of the above except ~~c~~ and ~~f~~

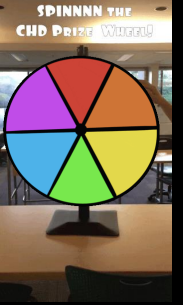
lotR

Avengers

Pokemon



The Projector in CLE A035 *is not working!!* **HELP !!**



When should I

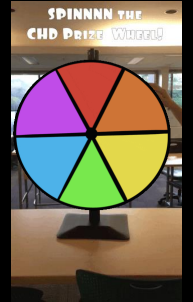
Looker is based on...



Looker

The 10th DOCTOR WHO!

When should I radio MS for urgent help?



SERVICE

Classroom technology (AV)

 Heather Gray

The Media Services division in [Client Technologies \(CLTE\)](#) supports classroom technology (including audiovisual and recording systems) on campus.

Escalations for classroom tech support

Clients call the CHD instructor line or the AV urgent line to ask for help.

Examples of urgent in-class issues

- "I need a dongle/adaptor for my laptop."
- "The projector isn't turning on."
- "Sound isn't playing through the room speakers."
- "Echo360 won't start recording."
- "The lapel mic isn't working."

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lotR

Avengers

Pokemon

MULTIPLE CHOICE !

What is The TSC?

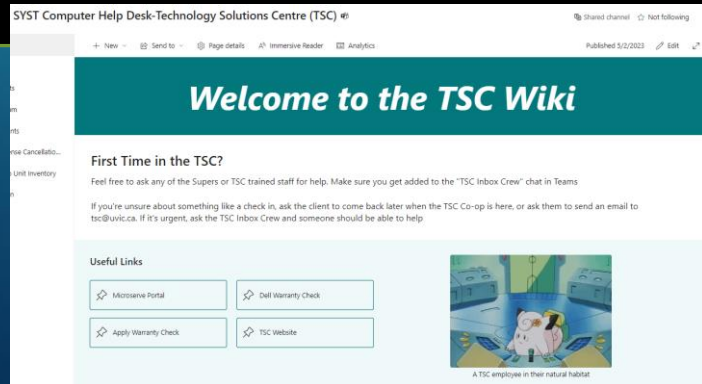
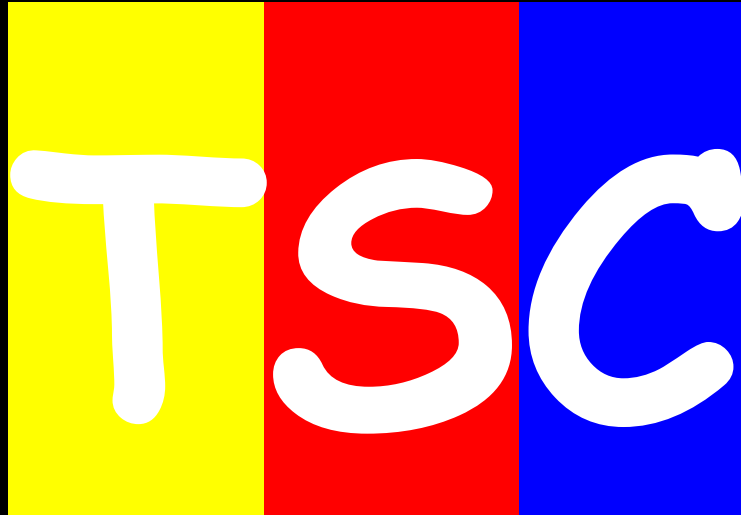
Doctor Strange



In the **UVIC** Multiverse of Madness

- a) Technology Solutions Centre
- b) Tractor Supply Company
- c) Training Support Center
- d) Technology Support Center
- e) Tactical Support Center
- f) The Shopping Channel
- g) Technical Support Center
- h) All of the above
- i) None of the above

h) ALL OF THE ABOVE!



a) ✓ Technology Solutions Centre ✓

b) Tractor Supply Company

c) Training Support Center

d) Technology Support Center

e) Tactical Support Center

f) The Shopping Channel

g) Technical Support Center

h) All of the above

i) None of the above

Back to Categories

GAME OVER

GAME OVER

Jeopardy

Double Jeopardy

CHD Jeopardy
Greg Fanning - 1/24

- Taylor Swift - Shake It Off
Taylor Swift
4:02
- Let It Be (Remastered 2009)
The Beatles
4:04
- Demi Lovato - Let It Go (from "Frozen") (Official Video)
Demi Lovato
3:51

CHD Jeopardy II
Greg Fanning - 1 / 25

- Kate Bush - Running Up That Hill - Official Music Video
KateBushMusic
4:56
- Ed Sheeran - Thinking Out Loud (Official Music Video)
Ed Sheeran
4:57
- Bryan Adams and Tina Turner - It's Only Love
Bryan Adams
4:51

CHD Jeopardy III
Private Greg Fanning - 1/7

- Taylor Swift - Anti-Hero (Official Music Video)
Taylor Swift
8:10
- Coldplay X BTS - My Universe (Official Video)
Coldplay
4:43
- Harry Styles - As It Was (Official Video)
Harry Styles
2:46
- Cher - Walking In Memphis (Official Music Video)
CherCharneID
3:55
- Rihanna - Umbrella (Orange Version) (Official Music Video...
Rihanna
4:15
- The Kid LAROI, Justin Bieber - STAY (Official Video)
The Kid LAROI
2:38
- IMAGINE. (Ultimate Mix, 2020) - John Lennon & The Plastic...

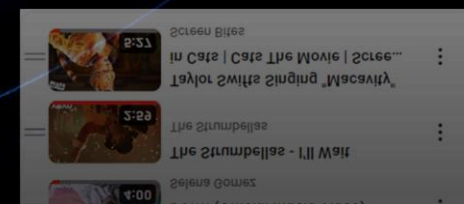
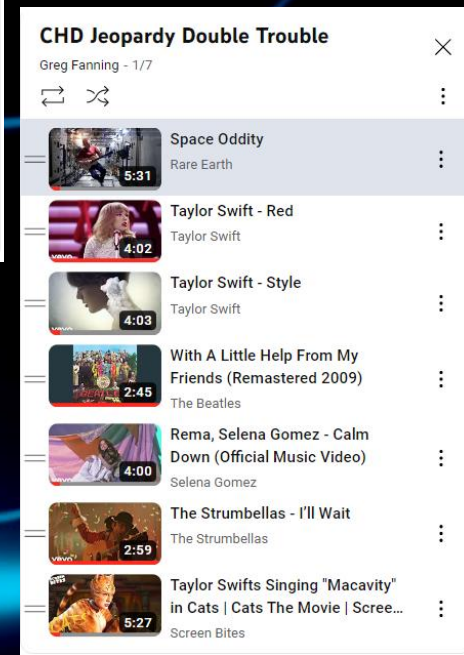
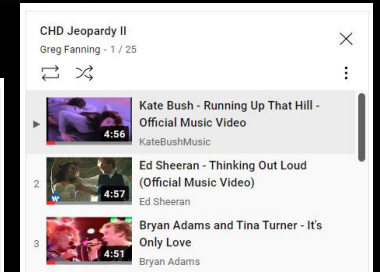
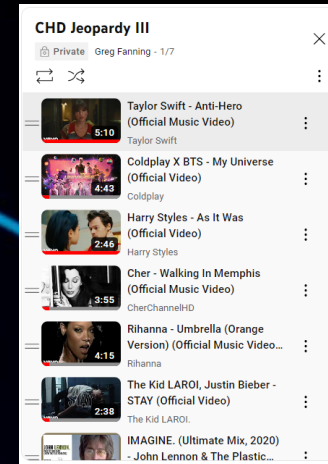
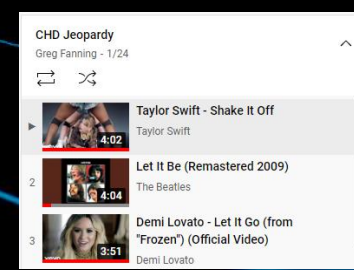
CHD Jeopardy Double Trouble
Greg Fanning - 1/7

- Space Oddity
Rare Earth
5:31
- Taylor Swift - Red
Taylor Swift
4:32
- Taylor Swift - Style
Taylor Swift
4:03
- With A Little Help From My Friends (Remastered 2009)
The Beatles
2:45
- Rema, Selena Gomez - Calm Down (Official Music Video)
Selena Gomez
4:30
- The Strumbellas - I'll Wait
The Strumbellas
2:59
- Taylor Swifts Singing "Macavity" in Cats | Cats The Movie | Screen Bites
Screen Bites
5:27

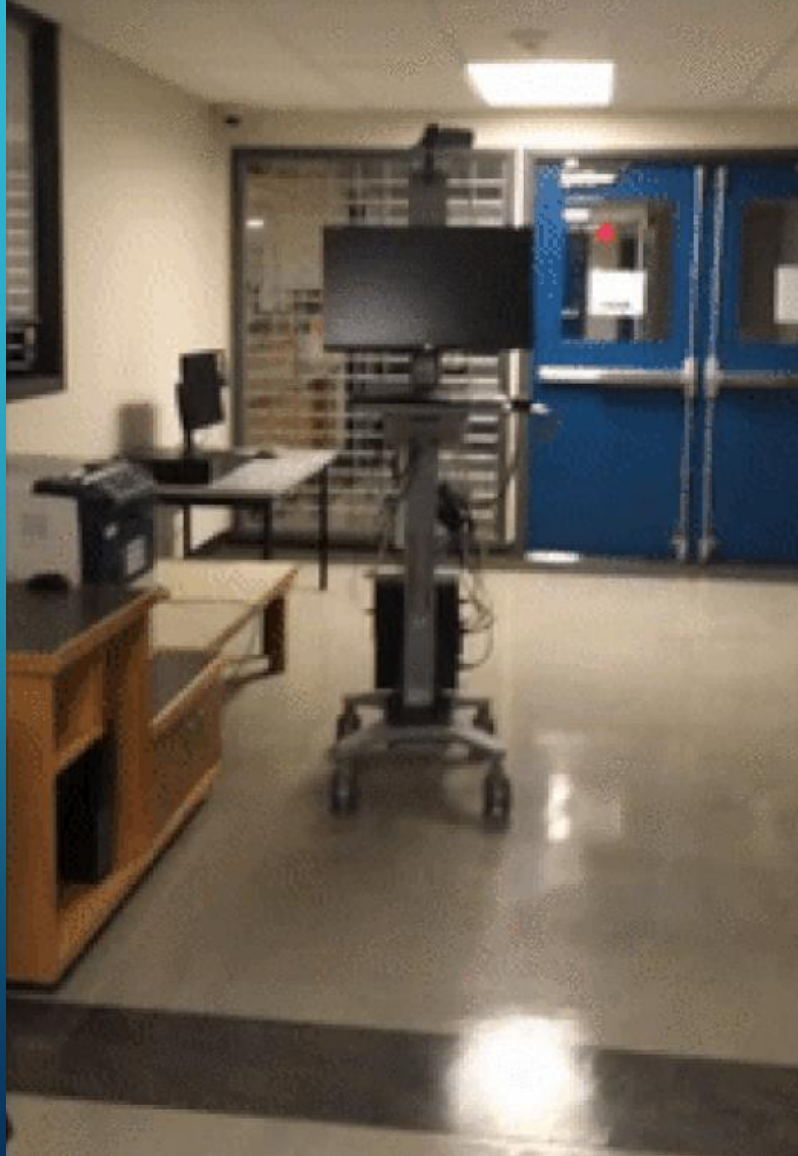




CHD Workshop: CALL & WICKET
Jeopardy: CALL
Jeopardy II: CALL ++
Jeopardy III: Knee-d-Full Things
Jeopardy IV: Endgame
Jeopardy V : Pop Culture
Jeopardy VI: ReBoot
Jeopardy VII: ~~Duet~~ TRIPLE reboot
Jeopardy VIII: Memes 'R Us
Jeopardy IX: Generation CHD
Jeopardy X: Greg's Playlist
Jeopardy XI: Greg's Playlist II



There is no try





gregfanning99

gregfanning99 · 17m ago ·  Private

CART2D2 also known as C2D2 Dance Moves 2021!!!

🎵 original sound - gregfanning99