

N

UVIC

WELCOME TO
THE CALL FACILITY



University
of Victoria

WHAT EXACTLY IS **THE CALL FACILITY** ?

The **C**omputer
Assisted **L**anguage
Learning Facility
(Clearihue A025) is
a multi-use, multi-
media Drop-in/
Support desk &
Teaching lab for all
students at UVic



CALL RESOURCES FOR STUDENTS

- Standard classroom video data projector and speakers
- Mac & WIN with dual monitors
- Moveable whiteboards
- USB headsets and CD/DVD players
- Webcams
- Moveable furniture and flexible seating options
- Stand-up desks
- Bookable Group worktables with a wall-mounted display and computer
- Printers (B&W / Colour) nearby



WHY USE **THE CALL FACILITY** ?

- New computers both MAC & WIN!
- Dual Monitors!
- Headset! Webcams! Media Players!
- Group collaboration! Bookable!
- Close to The Computer Help Desk!
- Power bars! Power cables!
- Comfy Chairs! Privacy!
- Rolling White boards and tables!
- Printers (B&W/ Colour) nearby!
- Help Desk support!
- [TOP Hidden Gem of Clearihue!](#)



CALL FACILITY LINKS

Clearihue A025 Drop-In/Support desk

- Lab Details
- Location
- What's in this lab
- Software & Layout
- Booking

Computer Labs at UVic

- Book Student Spaces

Bog Blog (Google ... "Mysteries of UVic")

Doctor *Strange* Jeopardy
and the
UVic Multiverse of Madness



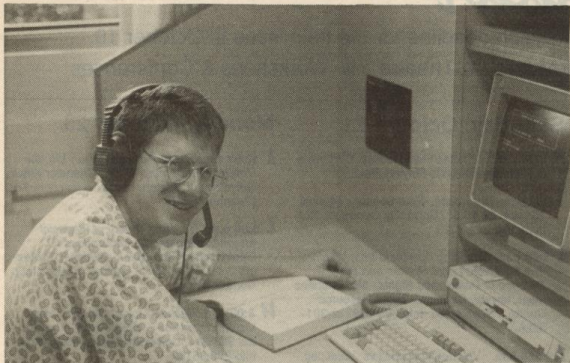
2632 Days Since Our Last Flood!

*June 23, 2015
to
September 6, 2022*

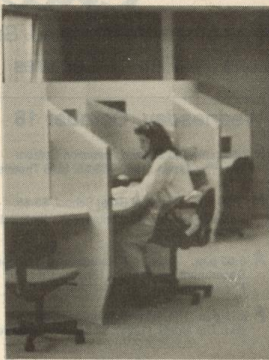


High-tech instruction

UVic's Language Centre leaps from the '60s to the '90s



A language student works at one of 28 stations in the new Language Centre. His station is equipped with a computer terminal and audio equipment, including a headset that allows him to communicate with co-workers in the centre without disturbing others.



In an age when the terms "state-of-the-art," "high-tech," and "leading edge" have become hackneyed to the point of meaninglessness, one need only visit UVic's new Language Centre to see what they really mean and to see how communications technologies are radically altering traditional education methods.

Standing in the middle of the new Centre, one is reminded of a scene from Star Trek. In preparation for a demonstration of the Centre's \$18,000 large screen projection television, a series of remote-controlled adjustments take place. Invisible electronic hands draw the curtains while the lights are dimmed and a screen is lowered from the ceiling. Students sitting at consoles around the perimeter of the room are barely distracted from their work. All of them are wearing headsets, complete with built-in microphones, not only allowing them to listen to language recordings, but also to com-

municate with others at their station or elsewhere in the Centre. It all seems a world away from the traditional language laboratory with its rows of cubicles and students obediently listening to 50-minute programs on antiquated reel-to-reel tape recorders.

Located in the basement of the Clearihue building, UVic's new Language Centre is different, offering a combination of technologies that make it unique in North America. In fact, there is only one comparable centre anywhere in the world, located at Warwick, England.

What makes UVic's Centre so unusual is its combination of networked audio, video, and computer equipment. Each of 28 work stations is equipped with a combination of equipment that replaces the old-style dependence on structured listening to audio tape with a flexible combination of computer-controlled cassette tape machines, video disc players, video cassette recorders, com-

puters, and eventually CD-ROM, an emerging technology which allows huge quantities of computer information to be stored on a single compact disc.

Dr. Peter Liddell (Academic Director of the Language Centre) has devoted much of the last three years to this project. Prior to proposing the changes now visible at the Centre, he surveyed user departments to find what they wanted from the Centre. This was followed by two years of research, including visits to modern language teaching centres in the United States. Liddell then presented UVic user departments with a proposal for the Centre and surveyed them as to their specific equipment needs.

The result is a teaching facility that already has gained attention far beyond the Clearihue basement. Liddell says UVic got an advanced Centre, "in part because we were long overdue. Sam Scully (Vice President, Academic) twisted my arm into taking

this job three years ago and both Ed Berry (Dean of Humanities) and Trevor Matthews (Vice President, Administration) have been very supportive." The old Language Centre was what Liddell describes as "the original 1960s language lab."

For students, the new Centre means better equipment and a structure that encourages group learning. The Centre's 28 work stations are each designed to accommodate three students. Liddell says, "what this tends to do is have students work together at a station, working in the language they are studying. Language teaching methodology is changing. Now we're more inclined to teach by using situations, role-playing, and culture, rather than just teaching structure." He says the new Centre offers faculty and students the flexibility they need to take advantage of this more diverse approach.

The new Centre was built quickly. The project started in late May, and was in operation by early September. It has cost about \$775,000, and Liddell hopes a second phase will go ahead next summer. It would involve construction of new audio- and video-based labs including satellite television receiving capability which would allow the Centre to have access to the eight channels now available on satellite delivering foreign language programming.

Along with building the new Centre, the university has made a major commitment to research and development in the field of audio and computer teaching materials. An increasing number of UVic faculty members are involved in developing these materials.

The Centre is open from 8:15 a.m. to 11:45 p.m. on weekdays and from 10 a.m. to 10 p.m. on weekends. Its use is presently limited to language students, but it is expected that other humanities students will eventually be able to use the Centre. Although there may be a temptation to use a starship transporter system to get there, it isn't really necessary. Elevators and stairways remain the most direct route to Clearihue Room B045.

"..... one is reminded of a scene from Star Trek."

".... a screen is lowered from the ceiling."

".... combination of networked audio, video and computer equipment."

".... and eventually CD-ROM, an emerging technology which allows huge quantities of computer information to be stored on a single compact disc,"

and my favourite

".... there may be a temptation to use a starship transporter system to get there"



I love this job!



ANDY

QUESTIONS?



Who ya gonna ... CALL?



HELP DESKERS!

CALL FACILITY LINKS

Give/Use A&S Drop-In/Support desk

- ↳ Call Details
- ↳ Location
- ↳ What's in this job
- ↳ Getbooks & Layout
- ↳ Booking

Computer Labs at UVic

- ↳ Book Student Lenses

How Big is my ... "University of Victoria"

Book Student Lenses

Book Student Lenses

Book Student Lenses



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THE CALL FACILITY

