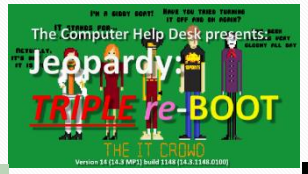
The Computer Help Desk presents:

Jeopardy

Greg's Playlist



Random .... and Not So Random Musings

Welcome to my Bog Blog!

So if everyone is ready …

We can't start better than Taylor Swift casting a CHD Magic Spell while riding her Unicorn Kitty !!!

IT'S GOT A BEAT. YOU CAN DANCE TO IT!

JEOPARDY

ydrapoeJ

Greg's Playlist

Greg's Playlist

OSCARS	JUNOS	GRAMMYS
Shake it off!!	We all live in a	*Galileo, Galileo, Galileo, Galileo*
Let it be, let it be Let it be, let it be	Is like driving a new Maserati down a dead-end street	They paved paradise and put up a parking lot
Let it go, let it go!	Near ... far ... where EVER you are	We can dance if we want to We can leave your friends behind
We could have had it *CALLLLL .....*	Bbbbb baby you ain't	... Eat it, eat it, eat it, eat it Get yourself an egg and beat it
Oppa Helpdesk Style!	Say A, say M, say E, say R, say I, say C, say A, Say N	Whoo! Mmmm, yeah Life's like a road that you travel on
There's a lady who is sure all that glitters is gold	¡Ay! Fonsi, DY Oh, oh no, oh no (oh) Hey yeah	Mac, mac, mac, mac, mac, mac, Mac ...
Here's my number, so ... *CALL ....*	This hit, that ice cold Michelle Pfeiffer	I've got the moves like Jlogr .....

CANADIAN, POP, ROCK 'N ROLL & CLASSIC TOO!

At Instructor Stations

#37 & #38

What is the …

OSCARS

What is the Video Data Projector (VDP) Console in CALL?

home » help centre » audiovisual & multimedia » av tutorials

Audiovisual tutorials

Media Services

Back to Categories

OSCARS

complete puked thresh

desktop leech thumper

dupe homestretch kelp

heckle muted prophets

ketchup method repels

sprocket theme upheld

What are .....

OSCARS

What are *anagrams* for *The Computer Help Desk*?

fanged

jargon

preying

Back to Categories

OSCARS

174 + 176 + 188 + 190 ≠ 728

What are the …

OSCARS

What are the '*total*' bookable '*room numbers*' in BEC?

BEC Room 188

Features:

- Conference room
- Maximum 2 hour booking
- Seating for 10
- 40" wall display and computer
- Whiteboard

BEC Room 190

Features:

- Virtual reality room
- 30 minute guided VR tour
- Allows students and instructors to use cutting-edge virtual reality technology in their studies
- Partnered with UVic Virtual, Geography, Greek & Roman Studies, faculties of Education and Fine Arts, and UVic Libraries to offer content and application.

BEC Room 174

Features:

- Conference room
- Maximum 2 hour booking
- Seating for 8
- 40" wall display and computer
- Whiteboard

BEC Room 176

Features:

- Conference room
- Maximum 2 hour booking
- Seating for 8
- 40" wall display and computer
- Whiteboard

Back to Categories

OSCARS

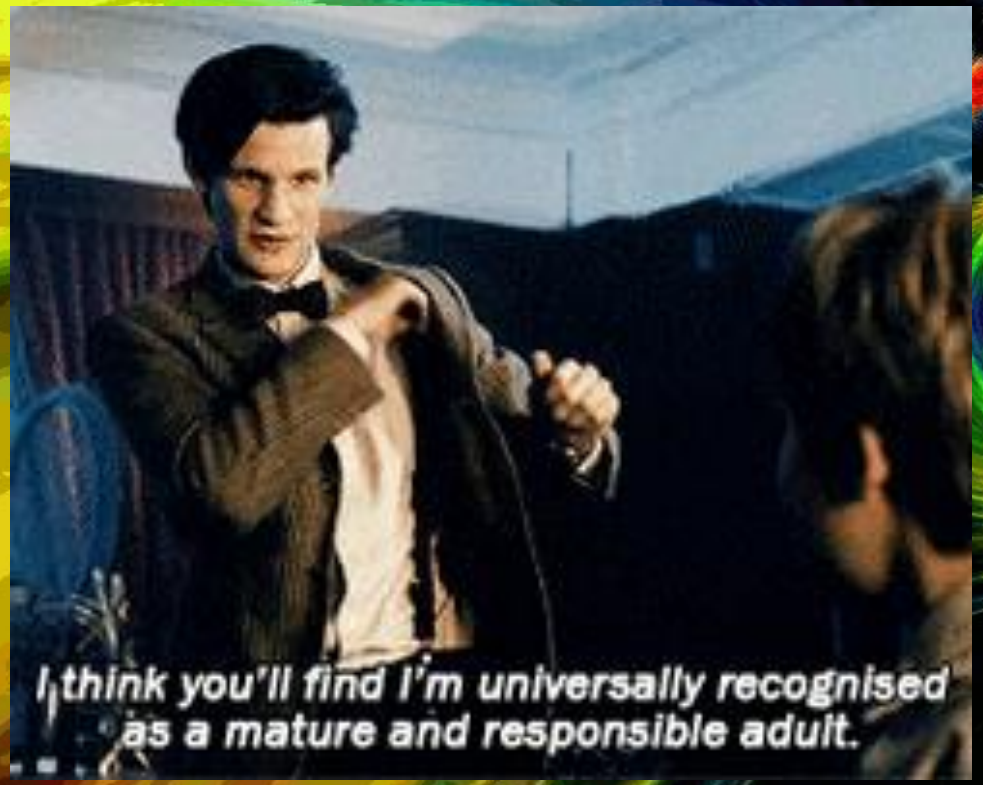
All CHD employees must display their ____ at all times when on shift

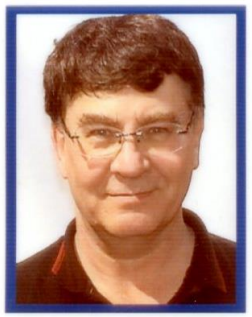
What is their …

OSCARS

What is their ID Badge?

Right from the Training Manual!





University of Victoria

Gregory Fanning

Back to Categories

OSCARS

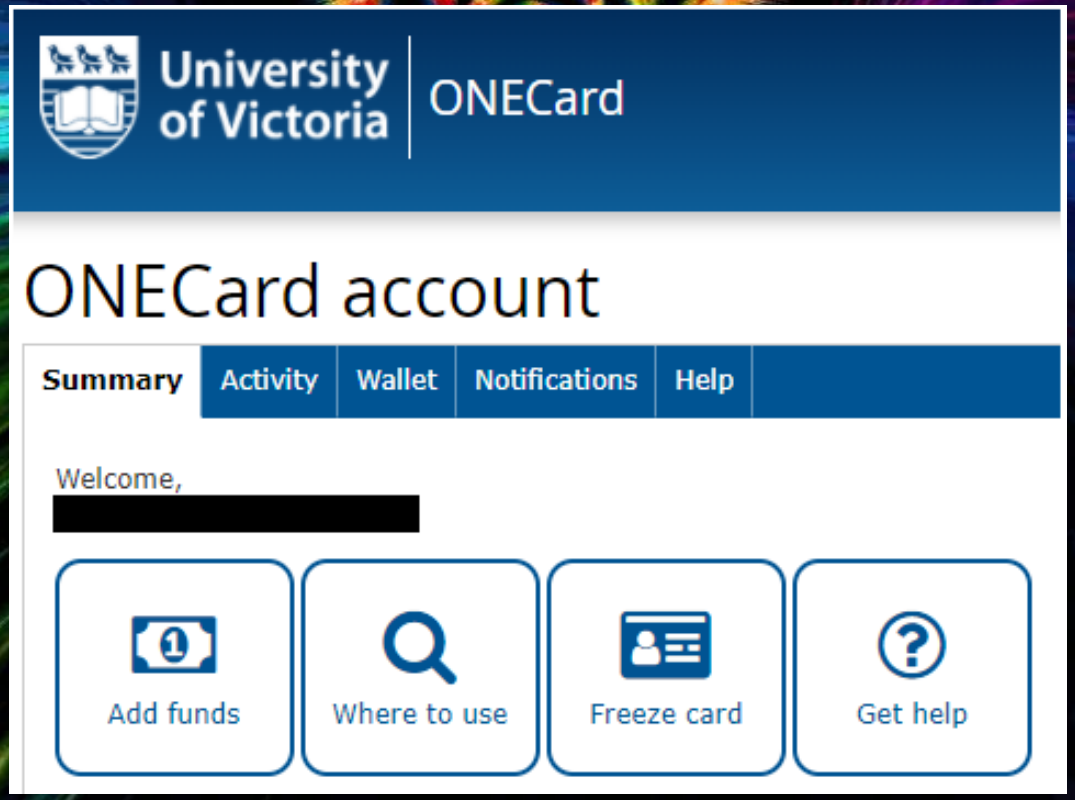
Add funds | Where to use | Freeze card | Get help

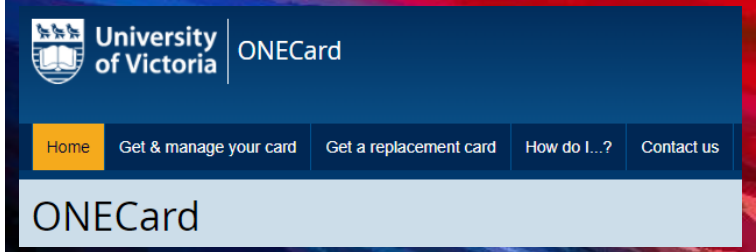
What are …

OSCARS

What are the icons at the official *UVic ONECard* account site?

Another successful Windows 7 Update ... by Allison!





Back to Categories

OSCARS

FILL IN THE BLANKS!!!

_elp Desk _ n-line _ anagement
and _ vent _ ecording _ystem

What are …

OSCARS

What are HOMERS?

Back to Categories

OSCARS

CALL Lab

1 2 3 4 5
6 7 8 9 0

Hide Categories
1 - Papercut
2 - Printers
3 - Wifi
4 - Bubblesheets
5 - Directions/Referalls
6 - Outlook/Email Issue
7 - Password Changes
8 - Hardware Check In
9 - Troubleshooting
0 - Other

Help Desk

1 2 3 4 5
6 7 8 9 0

Hide Categories
1 - Papercut
2 - Printers
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4 - Bubblesheets
5 - Directions/Referalls
6 - Outlook/Email Issue
7 - Password Changes
8 - Hardware Check In
9 - Troubleshooting
0 - Other

If problem SOLVED

$T_{1/2}$ <= 1200 seconds

When should you use ...

BEC Lab

1 2 3 4 5
6 7 8 9 0

Hide Categories
1 - Papercut
2 - Printers
3 - Wifi
4 - Bubblesheets
5 - Directions/Referalls
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9 - Troubleshooting
0 - Other

Clearihue Lab

1 2 3 4 5
6 7 8 9 0

Hide Categories
1 - Papercut
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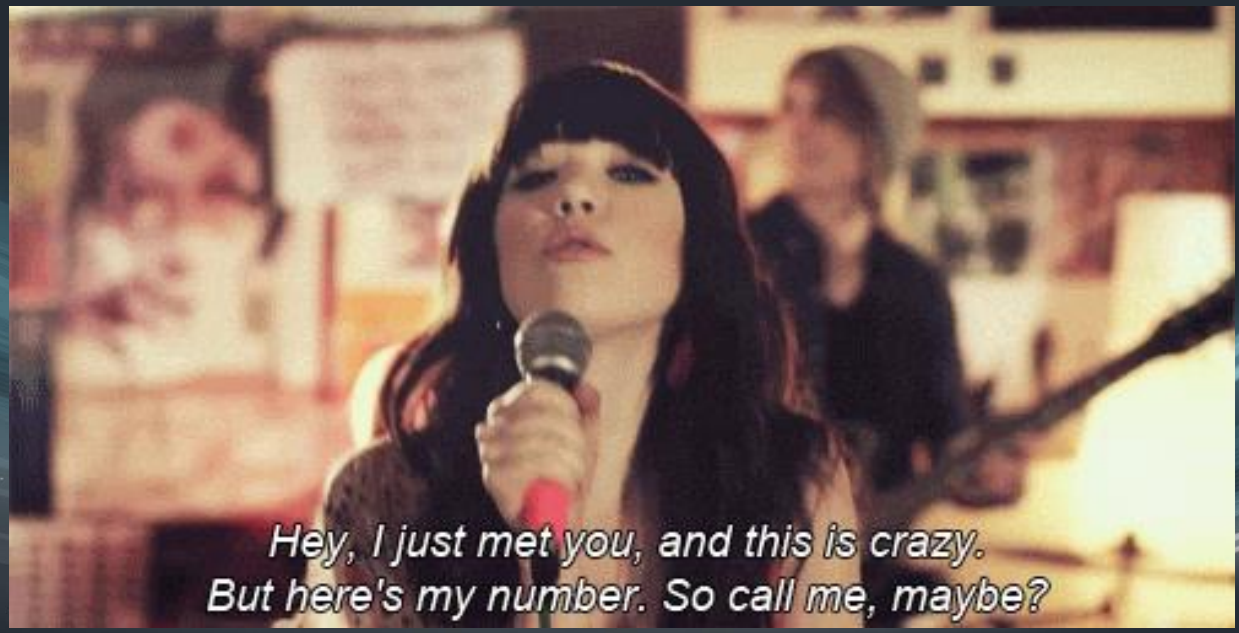

OSCARS

When should you use *Quickpicks*?

Staff Schedule
Web Homer
Quick Links
Consultant Tools

Quickpick

CALL Lab

1 2 3 4 5
6 7 8 9 0

Hide Categories
1 - Papercut
2 - Printers
3 - Wifi
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6 - Outlook/Email Issue
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8 - Hardware Check In
9 - Troubleshooting
0 - Other

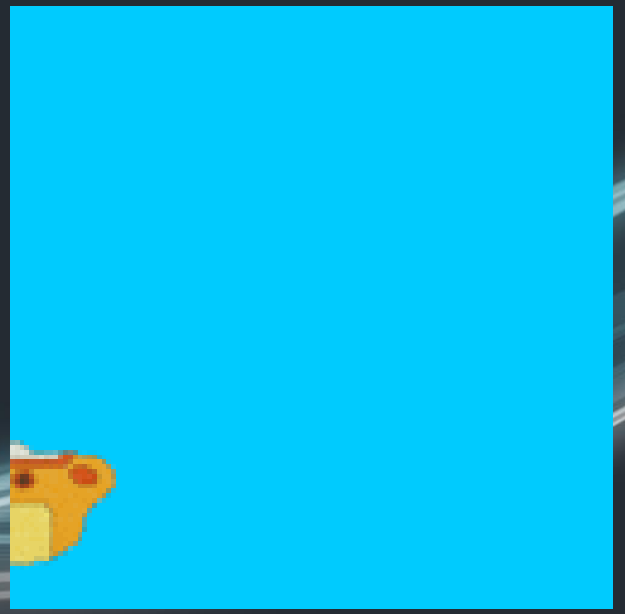
Back to Categories

JUNOS

FILL IN THE BLANKS!!!

"_____ is dedicated to delivering secure and effective computer access, networking, hardware and support across the institution that is the University of Victoria. This covers all aspects of Information Technology from customer care to advanced analytics and software security."

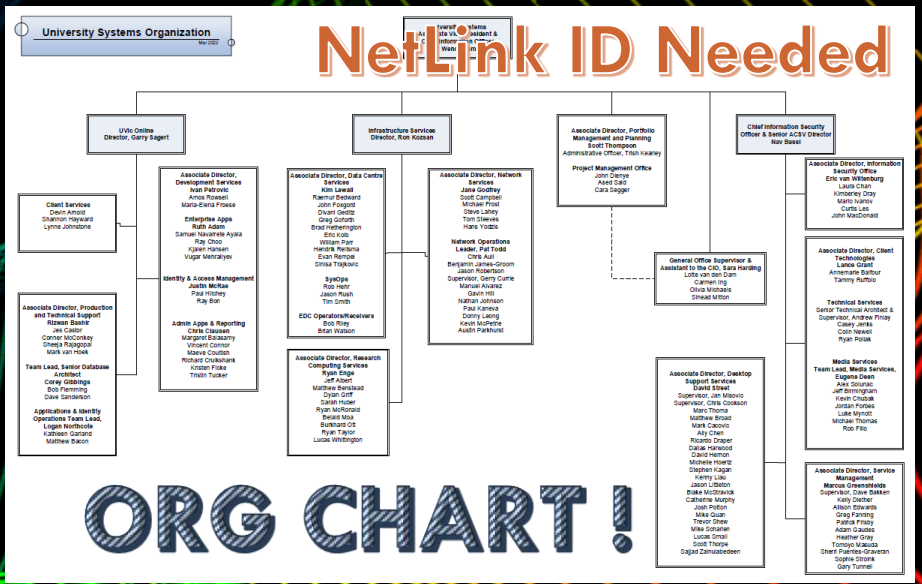
What is …



JUNOS

What is University Systems?

Right from the Training Manual !



Back to Categories

JUNOS

FILL IN THE BLANKS!!!

"Responding to _____ takes priority over emails"

What are …

JUNOS

What are *Voicemails*?

Right from the Training Manual!

Back to Categories

JUNOS

"Immediately answer the Bat Phone if you hear this at the CHD"

What is …

JUNOS

What is the *Jetsons'* Theme Song?

Right from the Training Manual !

6147 | Computer Help Desk Bat Phone line (Urgent)

4550 | Computer Help Desk Faculty/Staff line (Urgent) (voicemail)

4551 | Computer Help Desk Faculty/Staff non-urgent (voicemail)

4552 | Computer Help Desk Student line

4553 | Audio visual line (Urgent)

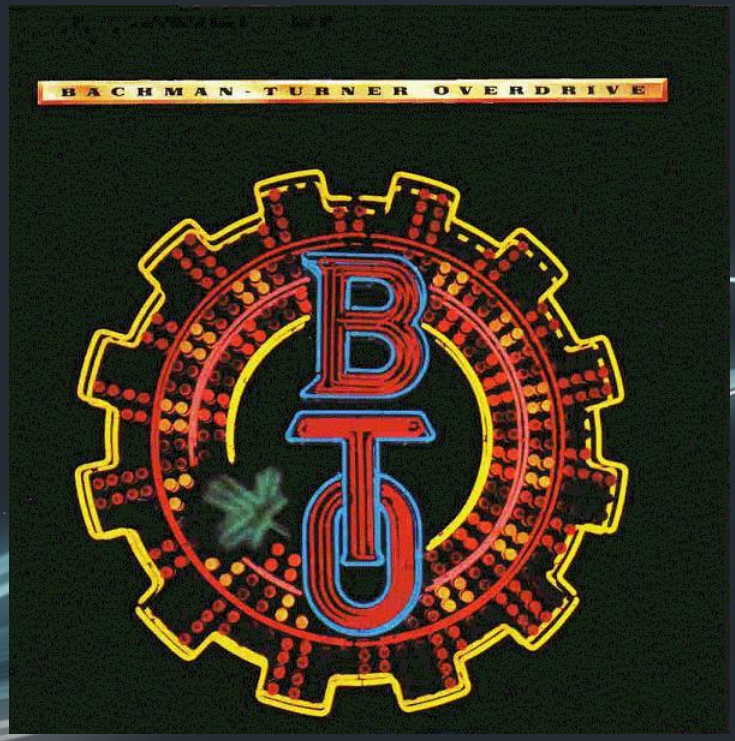
Back to Categories

JUNOS

Needed for the daily "*ups and downs*" of working at the *CLE-UF location*

What are the …

Bbbbb baby you ain't seen n.n.n.nothing yet …

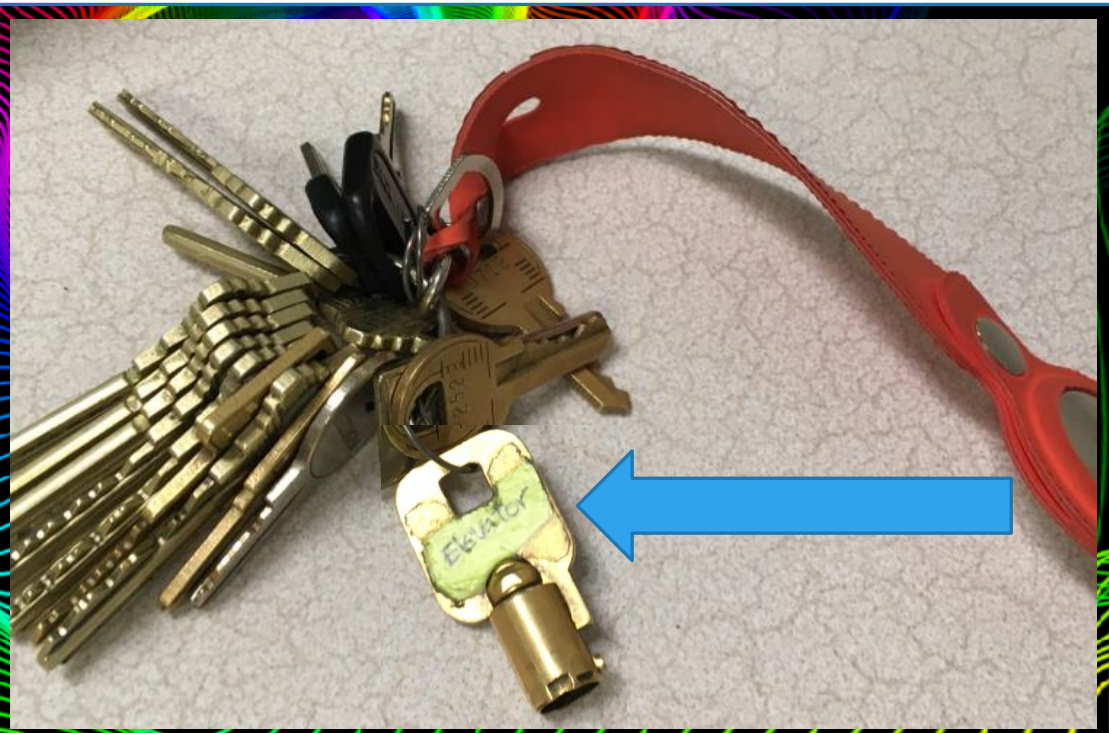


JUNOS

What are the *keys* to everything in CLE …

including the CLE elevator key

to open/close each morning/evening?



Back to Categories

JUNOS

FL	DE	TS	HW	TC
Follow up	Departmental Escalation	Tech Shop	Hardware	TSC Tracking

What are …

American Woman
stay away
from me
..eee
…eeee

JUNOS

What are *HOMER* Codes ?

Back to Categories

JUNOS

FILL IN THE BLANKS!!!

____._____.____.__ is a network share drive curriculum instructors can use to place and share teaching materials for courses taking place in the Student Computing Facilities (L:)

What is …

JUNOS

What is *labs.storage.uvic.ca*?

home » service catalogue » servers & storage » departmental file storage

Departmental file storage

Servers & storage

home » computing facilities » resources » file storage

Labs File Storage

Back to Categories

JUNOS

AV Media
DSS
LIB
STU
Uvic Careers
CHDSuper
FIN
NET
SYS
Cascade
CLTE
InfoSec
PTS
TIL
WEB

What are some of the …

JUNOS

What are *SOME* of the Escalation contacts in Systems?

Right from Training Manual !

Back to Categories

GRAMMYS

From Adobe to Z ... and beyond!

What software ...

GRAMMYS

What software is installed in classrooms & drop-in computers ?

home » computing facilities » resources » software

Software applications

Classroom and drop-in computers

Clearihue, Business and Economics, and Human & Social Development buildings

App	Location
Adobe Photoshop	Clearihue A103, Clearihue A104-04

Back to Categories

GRAMMYS

_____ is an electronic polling system that instructors can use to collect students' opinions, administer quizzes and engage students in collaborative learning

What is an …

What is an *iClicker*?

Right from the CHD Wiki !

home » help centre » learning & teaching » iclicker

University Systems help centre

Learning and teaching

i>clicker

UVic supports iClicker, an electronic polling system that instructors can use to collect students' opinions, administer quizzes, and engage students in collaborative learning. Instructors typically use iClickers by asking students questions then electronically gathering their responses, promoting discussion in the classroom.

Student iClicker support

+ **First steps**

+ **i>clicker registration**

+ **Basic i>clicker troubleshooting**

Instructor iClicker support

Note: Instructors can also find additional pedagogical information about iClicker by visiting Technology Integrated Learning.

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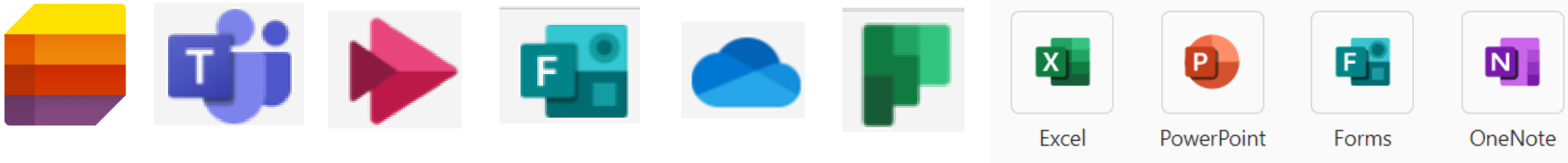
GRAMMYS



Which 365 App(s) are …

TOUGHEST JEOPARDY QUESTION!

GRAMMYS

Which 365 App(s) are *missing*?

Additional apps

University of Victoria community members will also have access to these additional products. Click on the links to view the Microsoft quick guides.

- Lists
- Excel
- Word
- PowerPoint
- OneNote
- Staff Notebook
- Class Notebook (for class style teams)
- Assignments (for class style teams)
- Whiteboard

Visio

Microsoft Office 365 at UVic

University of Victoria | University Systems

Back to Categories

GRAMMYS

MULTIPLE CHOICE !

UVic manages to filter approximately ___ fraudulent emails *per day*

4

What is:

a) 42
b) 10,000
c) 100,000
d) 1,000,000
e) 10^{googol}

GRAMMYS

What is d) 1,000,000 ?

(but an old date on the website ... ~ 1999!!)

a) 42
b) 10,000
c) 100,000
d) 1,000,000
e) 10 googol

University Systems help centre

Email and calendar

Email anti-spam

University Systems employs two methods to reduce spam and potentially malicious emails on campus:

- **DNS Blocklist**: a service that rejects all emails from computers known to generate spam.
- **SpamAssassin**: a product running on the UVic mail server which checks all email received from off campus against a set of spam filtering rules.
- **Exchange filtering**: Exchange email gets filtered inbound and outbound by the Exchange servers. This includes antivirus, malware, spam and phishing filtering as well as all macros, select file types and known bad URLs.

By employing these methods, UVic manages to filter approximately one million fraudulent emails per day, but unfortunately, some spam and junk emails may still end up in your mailbox. For information on email scams—including how to identify fraudulent emails—visit our phishing awareness resources..

Back to Categories

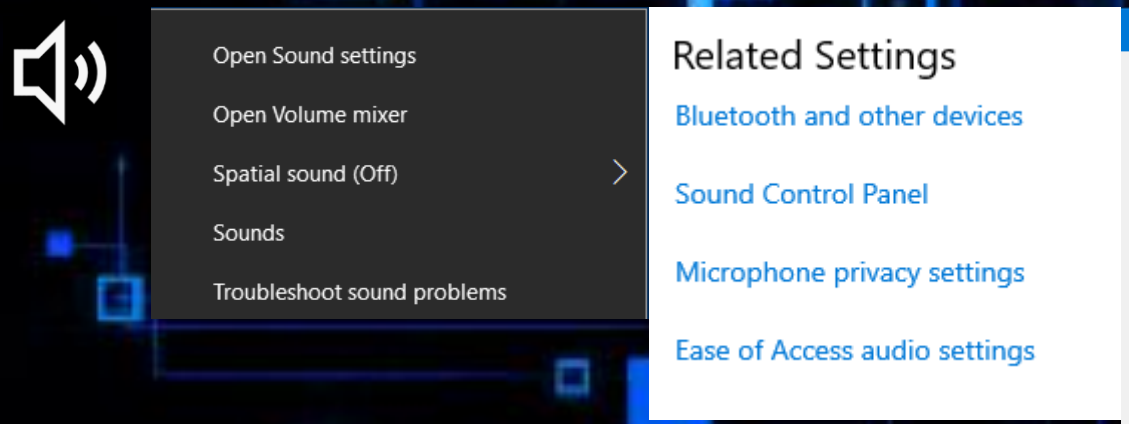
GRAMMYS

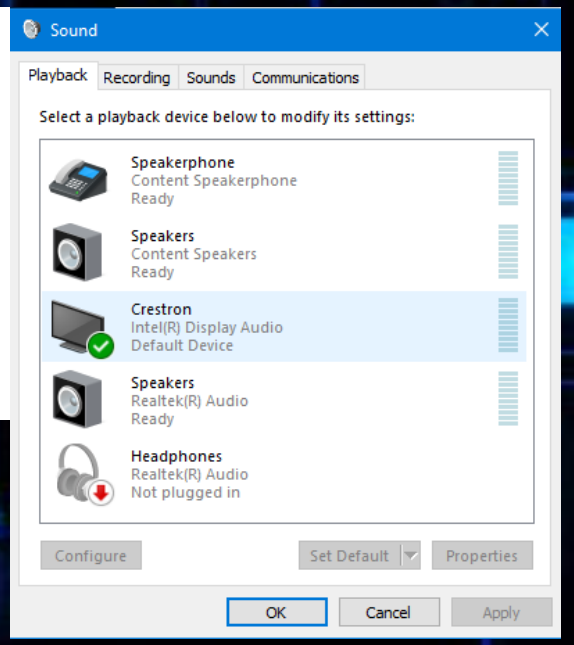
Right Click in the Task Bar, '*Open Sound settings*/
Related Settings / *Sound Control Panel* /
Crestron / *OK*

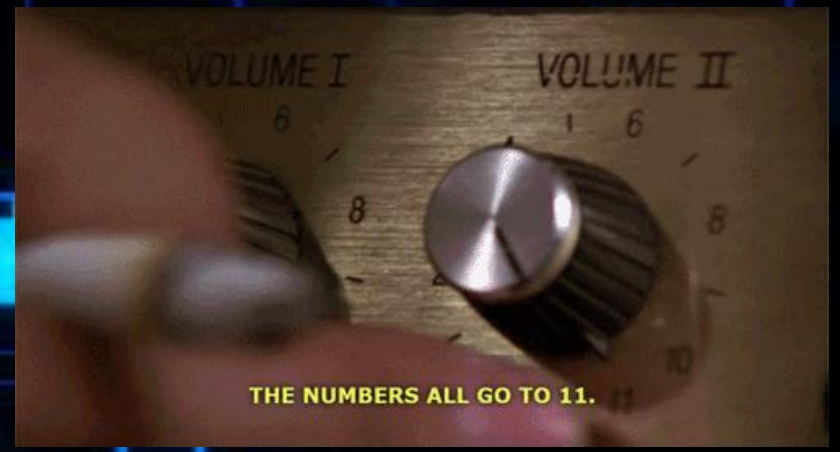
Where are the
Crestron Sound …

GRAMMYS

Where are the *Crestron Sound Settings* at Instructor Stations in SCF classrooms?







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GRAMMYS

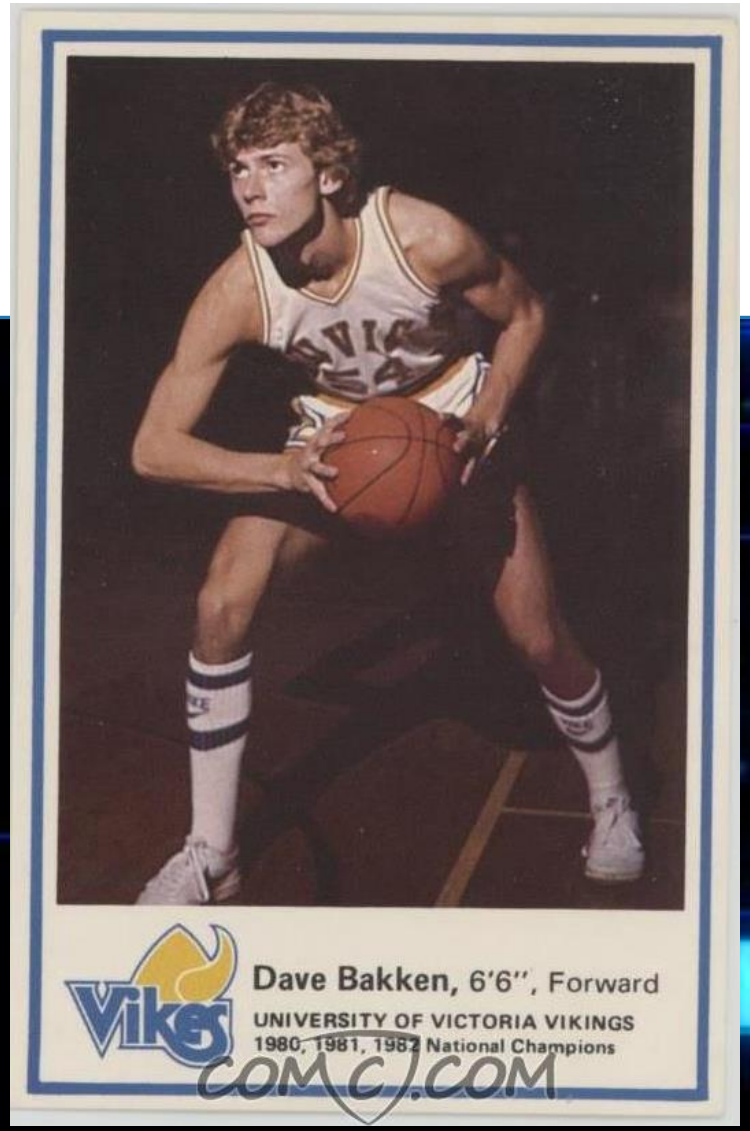
Canadian National Champion

Varsity Sports @ UVic

… who also works *for the Computer Help Desk*

Who is …

Who is Dave Bakken?



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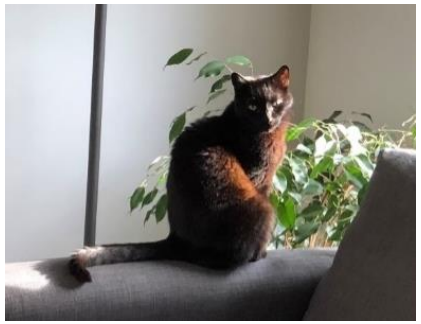
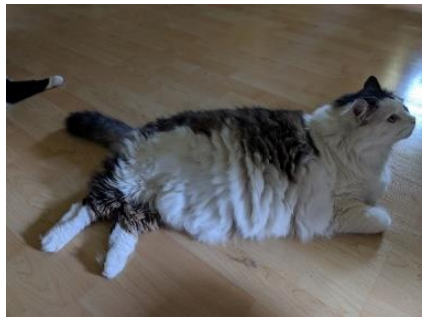
GRAMMYS

MULTIPLE CHOICE !

CHD Flerkens

in order ...

Left to Right !

a) Jack, Roy, Moss, Asha, Ember
b) Roy, Moss, Jack, Ember, Asha
c) Moss, Jack, Asha, Roy, Ember
d) Asha, Roy, Ember, Moss, Jack
e) Gary, Greg, Garfield, Heather, Tomoyo

Asha? Moss? Jack? Ember? Roy?

I've got the moves like Jagger

GRAMMYS

a) Jack, Roy, Moss, Asha & Ember

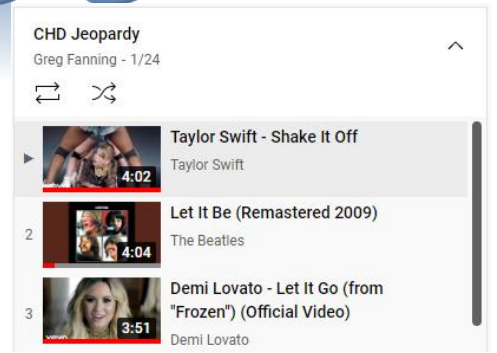
Back to Categories

Thank you for playing .....

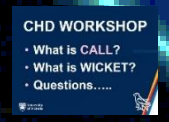
Jeopardy

Greg's Playlist

YouTube Playlist HERE !



Jeopardy X



CHD Workshop: CALL & WICKET

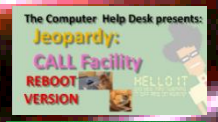
Jeopardy: CALL

Jeopardy II: CALL ++

Jeopardy III: Knee-d-Full Things

Jeopardy IV: Endgame

Jeopardy V : Pop Culture

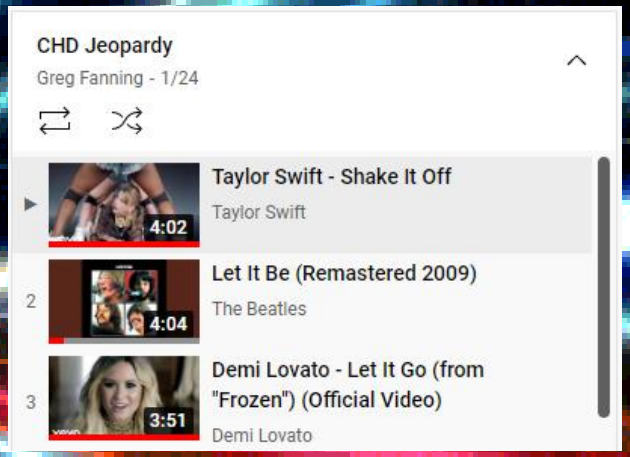


Jeopardy VI: ReBoot

Jeopardy VII: ~~Duel~~ TRIPLE reboot

Jeopardy VIII: Memes 'R Us

Jeopardy IX: Generation CHD



CALL Facility Orientation

TikTok

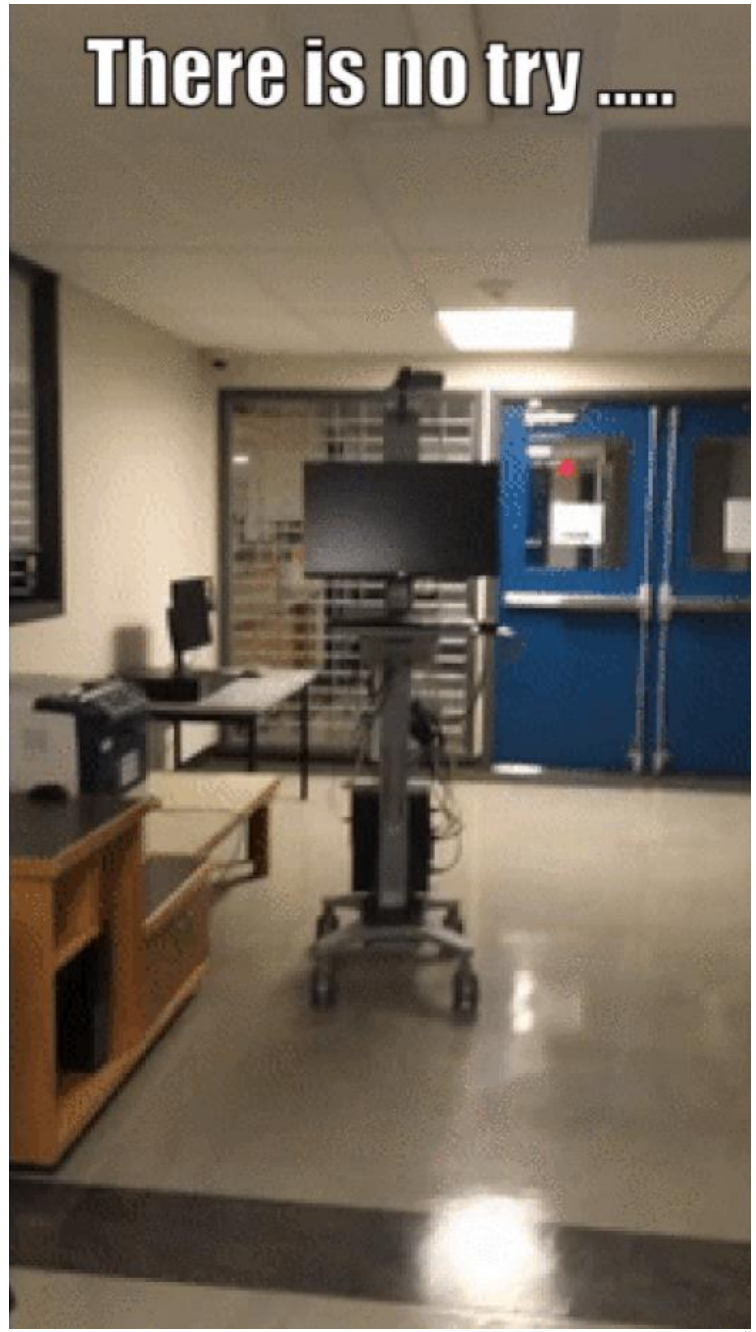
G

gregfanning99

gregfanning99 · 17m ago · Private

CART2D2 also known as C2D2 Dance Moves 2021!!!

original sound - gregfanning99


There is no try .....